

2021 Medicare Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

- 1. An Overall Star Rating that combines all of our plan's scores.
- 2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2021, Granite Alliance received the following Overall Star Rating from Medicare.

**** 3.5 Stars

We received the following Summary Star Rating for Granite Alliance's health/drug plan services:

| Health Plan Services: | Not Offered |
|-----------------------|-------------------|
| Drug Plan Services: | ★★★★ 3.5 Stars |

The number of stars shows how well our plan performs.

| **** | 5 stars - excellent |
|------|-------------------------|
| **** | 4 stars - above average |
| *** | 3 stars - average |
| ** | 2 stars - below average |
| * | 1 star - poor |

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 24 Hours a day Mountain time, 7 days a week at 855-586-2573 (toll-free) or 711 (TTY).

Current Members please call 855-586-2573 (toll-free) or 711 (TTY).

Star Ratings are based on 5 stars. Star ratings are assessed each year and may change from one year to the next.

Granite Alliance (PDP) is a prescription drug plan with a Medicare contract. Enrollment in Granite Alliance (PDP) depends on contract renewal.